

Message

From: ServiceDesk v11 Notification [NoReply@Noreply.com]
Sent: 2/25/2011 1:52:24 PM
To: Hanchett, James (DPH) [James.Hanchett@state.ma.us]
Subject: Incident 695930 Created

Incident 695930 Initial.

Assigned to:

Customer: Hanchett, James L

Description: ARHO - VISIT - printer issue

From: Hanchett, James (DPH)

Sent: Friday, February 25, 2011 8:18 AM

To: DPH-Help, Desk at 250 (DPH)

Subject: Printer Problems

DPH HelpDesk,

We are having a problem with one of our printers and we need to have it serviced. I don't believe it is under a service contract because it is used by one of our instruments.

HP LaserJet P3010

Model # CE526A

Serial # VNBC99X0LJ

Jim Hanchett

Amherst Drug Lab

Room N251 Morrill I

637 North Pleasant Street

Amherst, MA 01003

Phone 413-545-2607

Fax 413-545-2608

[REDACTED]

Customers, click on the following URL to view Incident:

[REDACTED]

If you have any further questions please contact the Customer Service Center at:

Note: This is an auto-generated notification from the EOHHS Service Desk application. Please do not reply to this email.